

# Please contact us - we'd like to hear from you

We are always pleased to hear from our customers or potential customers.

If you have positive feedback about your experience of using our service we'd love to hear it and, similarly, if you have a complaint or criticism then tell us so that we can make every effort to put it right.

If you wish to phone then please call our **Customer Services Hotline** on **0844 800 4411**.

You can also write to us at **Customer Services, Arriva Southern Counties, 487 Dunstable Road, Luton LU4 8DS**, or e-mail us by going to the arrivabus website ([www.arrivabus.co.uk](http://www.arrivabus.co.uk)) where you can click on 'Contact us' and then take the e-mail option to send us your comments.